

# **Better Care, Smarter Spending, Healthier People**



Alliant's clinically-led, technology-driven process has proven results that are consistent and actionable identifying over \$18.5 million dollars in fraud, waste and abuse for Medicaid Managed Care customers. In addition, Alliant's customer service is second to none.

"Excellent! We have benefitted way past the cost of this contract already."

- Medicaid Program Integrity

"We have not ever worked with an organization with more professional, courteous, responsive staff, than the team of professionals you have at Alliant."

-Program Monitoring Customer

"I was very impressed with Alliant's work and commitment to excellence."

-Medicaid Legal Services

"We have decided to refer this provider to our Quality of Care team due to the dangerous medication prescription habits displayed through your review."

-Program Monitoring Customer

## Alliant ASO - Program Monitoring Experts

A partnership with Alliant ASO will ensure that your behavioral health network providers are delivering high quality care that is compliant with health care requirements and clinical standards. Alliant ASO's Provider Monitoring services combine provider engagement, technology and clinical expertise to achieve quality care, smarter spending and better member outcomes.

### System Driven, Clinical Reviews

#### **MedGuard®**

Through the use of proprietary MedGuard software, Alliant ensures customers get the feedback and documentation needed to engage with providers and make smart program decisions. Collaborating with our customers to identify program policies, requirements, and quality of care priorities allows us to create a customized system–driven, clinical review process.

#### System-based approach leads to better care and smarter spending

- Sophisticated and customized data analytics using billing and utilization trends to identify potential Fraud/Waste/Abuse and recoupment opportunities (Smarter Spending)
- Use of licensed clinicians who are subject matter experts in behavioral health service utilization and clinical standards. Insight provided to identify inappropriate utilization and quality of care concerns. (Better Care)
- Comprehensive system-generated reports can be accessed by the health plan for meaningful contributions to provider education, cost of care and program integrity efforts. Adherence to clinical standards leads to improved quality of care and member outcomes. (Healthier People)

## **Healthier People - Better Care**

Alliant ASO's licensed clinicians also provide actionable feedback on quality of care concerns that could impact member safety.

#### For example:

- Psychotropic medication prescribing practices
- Coordination of physical health and behavioral health treatment
- Safety planning and risk assessments
- Inadequate discharge planning
- Lack of parent training with ABA services
- Methadone prescribing practices