



The Triple Aim and Quality Improvement

Alliant ASO Quality Improvement Services deliver on the elements of the Triple Aim: **Better Care and Healthier People and Smarter Spending.**

At Alliant ASO, we are committed to offering solutions that enable you to continuously improve provider performance and patient care by giving you access to the most up-to-date quality improvement techniques available today.

Alliant ASO provides a comprehensive and integrated platform of quality management and improvement tools and techniques to help you pinpoint critical issues and implement programs to address them.

Alliant's quality improvement experts have the essential knowledge and experience to offer a system-wide external perspective needed to plan, design and manage a successful quality measurement and improvement program.



An ASO Case Study

One Medicaid agency looked to Alliant to evaluate the quality of care being delivered for asthma and diabetes in their case management program for primary care.

The results of our study informed their decision to move forward with a Disease Management (DM) Program.

Not surprisingly, their DM Committee looked to Alliant for assistance in program design.

Quality Management from Start to Finish

Our quality management and improvement capabilities are grounded by a set of systems and operational approaches that allow us to track and measure performance, analyze and communicate results, identify and implement improvements that work to accelerate the rate of quality improvement in health care.

Focused quality studies are an integral part of maintaining an ongoing strategy to improve the value and quality of health care. These studies offer valuable program insights to the decision-making process and support your ongoing efforts for increasing the quality of care, improving member access, and reducing costs.

Data Improvement Solutions

Many Medicaid agencies face significant challenges in generating performance data thus limiting the ability to monitor and report on performance and the impact of various quality strategies. Our measurement and improvement solutions are research-based and tested, ensuring you will have access to the appropriate data and methodology. This is invaluable to your decision-makers as they evaluate the success of programs and activities to identify the most effective approaches that may be leveraged in other areas.

Alliant ASO's clinicians, epidemiologists, and biostatisticians can help you turn collected data into actionable information for policy decision-making or quality improvement purposes. We can also help you find new ways to put your existing data to use by combining various data sources to improve reporting and performance measurement capability.

Standardized measures offer a consistent way to document activities, gauge progress over time, and compare performance to benchmarks. More importantly, incorporating standardized measures reflecting evidence-based clinical practices ensures that evaluation and improvement initiatives focus on delivery of higher quality care.

Our Quality Improvement services can help increase the quality of care and reduce costs. We provide:

- Quality program design, Implementation and management
- Program evaluation
- Focused quality studies
- Performance measurement and improvement
- Data validation
- Consulting/training
- Provider profiling/feedback reports
- Member/provider surveys

HEDIS & NQF Experience

Alliant ASO has experience using HEDIS and NQF measures to profile and provide feedback reports on physicians, clinics and hospitals as well as experience working with providers to promote better clinical outcomes. These standardized measure sets are an important starting point, but we also work with our clients to identify the most relevant and useful evidence-based metrics for their needs.

Our Medicaid Expertise Makes All the Difference For You

There's a reason our customers look to Alliant to implement and manage their programs. We believe our clients have certain expectations from their vendors. Our quality management philosophy determines that we build our programs and our methodologies around our clients' needs. This enables us to provide a solution that will generate returns while addressing systematic program issues.